



N0158

Dear National Fire Academy Student:

Congratulations on your acceptance into the United States Fire Administration's (USFA's)/National Fire Academy's (NFA's) "Emergency Medical Services: Quality Management" (EMS:QM) course.

The course materials for this course are now available in the NFA Online Mediated platform. This Web-based system will provide not only the Student Manual, but forum discussions, activities, and electronic submission of homework assignments. You will, or have already, receive instructions specific to accessing your NFA Online Mediated account for this specific course. You are expected to bring your laptop or other device capable of completing online education requirements, including completing homework assignments. Your precourse assignment will be available in the NFA Online Mediated classroom.

This class is a six day class with evening classes possible. Check with your host site for the schedule.

If you need additional information related to your course's content or requirements, please contact Mr. Michael Stern, Emergency Medical Services Curriculum Training Specialist, at (301) 447-1253, or by email at michael.stern@fema.dhs.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Eriks J. Gabliks". The signature is fluid and cursive.

Eriks J. Gabliks, Superintendent
National Fire Academy
U.S. Fire Administration