Dear National Fire Academy Student:

By now you should have received an email notification from the National Emergency Training Center (NETC) Admissions Office. This notification indicates your acceptance into the U.S. Fire Administration (USFA), National Fire Academy (NFA) “Emergency Medical Services: Incident Operations” (EMS:IO) course.

Congratulations on your acceptance into the USFA’s/NFA’s EMS:IO course.

This course offers you the opportunity to study proper incident command techniques for management of medium to large incidents involving multiple sick or injured patients. Topics covered include problemsolving and Emergency Medical Services (EMS) functions within incident command, resource management, interagency and mutual aid, sizeup and strategy, EMS company operations in the mass casualty incident (MCI), preincident preparation, incident organization, and strategic command. Through several simulated incidents involving close to 1,000 patients total, the course will provide ample opportunity for practicing effective implementation of the EMS components of the National Incident Management System Incident Command System.

The EMS:IO course contains simulation-based activities that focus on the MCI management by agencies in the fictional Central City, Liberty County, and State of Columbia. Early in class, you will be presented with detailed organizational information and plans for these organizations. A reference to the emergency medical services and hospital resources available in these jurisdictions is enclosed; you should become familiar with this prior to your arrival in class. Throughout the exercises, you will assume roles in those organizations.

Feel free to bring any written materials (e.g., procedures, protocols) to share with other students. We ask that these items be in Microsoft Word or Adobe pdf electronic format. There will not be an opportunity to photocopy these items due to the limitations on NFA’s reproduction resources.

This class is a six day class which starts on Sunday at 8 a.m. Subsequent classes will meet daily from 8 a.m. to 5 p.m., with evening classes possible. The class graduation ceremony is an important part of the course. You are expected to attend this event. All departing travel arrangements should be made so that you do not leave campus prior to the class graduation.

The NFA classroom environment is computer based. Increased numbers of students and instructors are bringing laptop computers or other electronic devices to campus; you are responsible for the security and maintenance of your equipment. The NFA cannot provide computer software, hardware (which includes disks, printers, scanners, monitors, etc.), or technical support for your device. For your convenience, we do provide surge protector power strips at each classroom table.

Your course may require you to bring reports or projects that may be shared with the class. It is advised that you bring this information in an electronic format. Please discuss this with your course’s training specialist before attending class; contact information is located in the last paragraph of this letter.
Should you need to access the Student Computer Lab, it is located in Building D and is available for all students to use. The lab is open daily with a technician available Monday through Thursday from 1700 to 2100 (5 p.m. to 9 p.m.) and on Saturdays from 0800 to 1200 (8 a.m. to noon). The lab uses Windows 7 and Office 2013 as the software standard.

If you need additional information related to your course’s content or requirements, please contact Mr. Michael Stern, EMS and Responder Health and Safety Training Specialist, at (301) 447-1253, or by email at michael.stern@fema.dhs.gov. Good luck, and I hope to see you on campus.

Sincerely,

Tonya L. Hoover, Superintendent
National Fire Academy
U.S. Fire Administration

Enclosure
Central City EMS (provided by Central City Fire Dept):

- Medic Unit: Provides ALS. Crew of 2 paramedics. Can transport 3 patients.
- Ambulance: Provides BLS. Crew of 2 EMTs. Can transport 2 patients.

Central City Fire Department:

- First line companies (engines, trucks, squirts, squads, ARFF) provide BLS level first response to high-acuity dispatches. Crew of 4 EMTs. Primary EMS role is EMS support as porters or LZ managers.
- CCFD operates Mass Casualty 12 at Liberty International Airport. MCI 12 has triage, treatment, and transport equipment for 200 patients.

Assisting Agencies:

- Other communities in Liberty County, and other counties in the State of Columbia, offer mutual aid to Central City and Liberty County at large.
- All transporting units in Liberty County have the same patient capacity as Central City units.
- Medic units in other communities are staffed with 1 paramedic and 1 EMT.
- Fire units in other communities do not have patient care capability, but can offer support as described above.

Specialty Resources:

- Many local agencies may have resources that will prove vital in successful incident management. Allow critical thinking and good situational awareness to guide your decisions in identifying and ordering such resources. Resources are similar to varieties found across the country in local/regional jurisdictions. If a particular resource is required, place the request with dispatch, who will attempt to locate the resource.
- Other agencies have equipment, such as vehicles and medical caches and stockpiles, and personnel that may prove useful in an MCI or other campaign event. These include the Liberty County Health Department, area hospitals, the Columbia National Guard (including a Medical Battalion, Civil Support Team, and Medevac), and others (e.g., Red Cross, Salvation Army, etc.). Requests for special resources may be made through Liberty Comm (dispatch), which will process the request through the Liberty County EOC.
EMS Resources – Central City/Liberty County/Columbia State

Air Ambulances:

- State Police Air 1, 2, and 3: Medevac resources. Crew of 1 pilot and 1 paramedic, both sworn state troopers. Can transport two patients. Resource available by request. SP Air 2 based in Central City. SP Air 1 and 3 based outside Central City.

Notes:

- Not all units are staffed 24/7/365.
- All ALS units are NIMS TYPE II. All BLS units are NIMS TYPE IV.

Liberty County: Brief Unit Listing

The following is a listing by municipality of all EMS and specialty resources, as well as select fire resources, for Liberty County. Be advised that the list is not exhaustive: scenario controllers will add or subtract units at their discretion based on the needs of the exercise.

Note: M=Medic, A=Ambulance E=Engine or Squirt, L=Ladder, Tower, or Snorkel, SQD=Squad

1. Apple Valley: A61, E61, SQD61
2. Bayport: M91, M591, M593, A92, E91, L91, E92, L92, SQD92
3. Blue Water: A71, E71
4. Central City: M1, M2, M4, M7, M9, M11, M12 (airport), M501, M502, M503, M504, M601, M602, M603, M604, A3, A5, A6, A8, A10, A101, A104, EMS100, MED TRANS 1, MCI12 (airport), E1, E2, E3, E4, E5, E6, E7, E8, E9, E10, E11, E12 (airport), L1, L3, L5, L8, SQD1
5. Deep River: E51
7. Gish Island: M95, E95
9. Jasper: E81, SQD81
11. Roaring River Tribal Community: M76, M77, A75, A77, A176, E75, SQD75, E76, L76
<table>
<thead>
<tr>
<th>Central City</th>
<th>Central City</th>
<th>Bayport Clinic</th>
<th>Central City</th>
<th>Columbia Veterans</th>
<th>Faith</th>
<th>Harvest Junction</th>
<th>Kingston Regional</th>
<th>Levine</th>
<th>Noble General</th>
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## Hospital Resources - Central City/Liberty County/Columbia State

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<tr>
<th>Surrounding Counties</th>
<th>Crows Point Hospital</th>
<th>Granite County</th>
<th>Kane County</th>
<th>Mineral County Hospital</th>
<th>Primary Care Clinic</th>
<th>Roaring River Tribal Hospital</th>
<th>St. Dorothy's Hospital</th>
<th>Bowleym Blv. Tower Beach</th>
<th>Tower Beach Community Hospital</th>
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<td>Crows Point Hospital</td>
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<td>Clifton</td>
<td>Clifton Hw.</td>
<td>SR21</td>
<td>18 South Clark Blvd.</td>
<td>Big Rock</td>
<td>King Street</td>
<td>Green County</td>
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<td>App. County</td>
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<td>Pony</td>
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<td>Big Rock</td>
<td>Green County</td>
<td>Monro</td>
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<td>Roaring River Tribal</td>
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<td>Bowleym Blv.</td>
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<td>Kane County</td>
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### Trauma Level
- St. Peter St. 3
- Granite County 3
- Kane County 3
- Mineral County Hospital 4
- SR21 3
- 18 South Clark Blvd. 2
- Big Rock 2
- Green County 2
- Bowleym Blv. 2

### Burn Center
- St. Peter St. N
- Granite County N
- Kane County N
- Mineral County Hospital N
- SR21 Y
- Big Rock Y
- Green County Y
- Bowleym Blv. Y

### Pediatric Center
- St. Peter St. N
- Granite County Y
- Kane County Y
- Mineral County Hospital N
- SR21 N
- Big Rock Y
- Green County Y
- Bowleym Blv. Y

### Decon Capable
- St. Peter St. Y
- Granite County Y
- Kane County Y
- Mineral County Hospital N
- SR21 N
- Green County Y
- Bowleym Blv. N

### Hyperbaric
- St. Peter St. N
- Granite County N
- Kane County N
- Mineral County Hospital N
- SR21 N
- Green County N
- Bowleym Blv. Y

### Isolation Rooms
- St. Peter St. N
- Granite County N
- Kane County N
- Mineral County Hospital N
- SR21 Y
- Green County Y
- Bowleym Blv. Y

### Field Trauma/Surgical Team
- St. Peter St. N
- Granite County Y
- Kane County Y
- Mineral County Hospital N
- SR21 N
- Green County N
- Bowleym Blv. Y

## Other Columbia State

<table>
<thead>
<tr>
<th>Other Columbia State</th>
<th>Greensville Regional Hospital</th>
<th>Capital City</th>
<th>Elliot Community Hospital</th>
<th>Franklin Community Hospital</th>
<th>George County Hospital</th>
<th>Grand County Hospital</th>
<th>Hyderstown Regional Hospital</th>
<th>Laye County Hospital</th>
<th>Metropolis General Hospital</th>
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<td>Jackson City Hw.</td>
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<td>Pine County</td>
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### Trauma Level
- Greensville Regional Hospital 3
- Capital City 2
- Elliot Community Hospital 3
- Franklin Community Hospital 3
- George County Hospital 1
- Grand County Hospital 3
- Hyderstown Regional Hospital 3
- Laye County Hospital 3
- Metropolis General Hospital 3
- Phillipboro Community Hospital 3
- Triangle Community Hospital 3

### Burn Center
- Greensville Regional Hospital N
- Capital City Y
- Elliot Community Hospital N
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

### Pediatric Center
- Greensville Regional Hospital N
- Capital City N
- Elliot Community Hospital Y
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

### Decon Capable
- Greensville Regional Hospital Y
- Capital City Y
- Elliot Community Hospital N
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

### Hyperbaric
- Greensville Regional Hospital N
- Capital City N
- Elliot Community Hospital N
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

### Isolation Rooms
- Greensville Regional Hospital N
- Capital City N
- Elliot Community Hospital N
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

### Field Trauma/Surgical Team
- Greensville Regional Hospital Y
- Capital City N
- Elliot Community Hospital N
- Franklin Community Hospital N
- George County Hospital N
- Grand County Hospital N
- Hyderstown Regional Hospital N
- Laye County Hospital N
- Metropolis General Hospital N
- Phillipboro Community Hospital N
- Triangle Community Hospital N

EMSIO/FMSFICS

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